

Our Ref: 2018-036

Date: March 2018

Subject: Support Contracts

This request asked:

A list the physical servers, storage devices, tape libraries, network switches and routers under support contracts;

Could you also supply the names of the suppliers of aforementioned support services?

I would also request the name and full contact details as of the person/s in your organisation responsible for the maintenance support contracts.

Ben Denison, the SFO's Chief Technology Officer is responsible for the maintenance of IT support contracts. He can be contacted on the following number:

- SFO Switchboard - +44 (0)20 7239 7272

Details of the IT equipment manufacturers in use by the Serious Fraud Office (SFO) are listed below.

- **Servers** – IBM, Lenovo & HP
 - **Storage** – IBM & HP
 - **Tape Libraries** – IBM & HP
 - **Switches and Routers** – Cisco
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