

Our Ref: FOI2017-005

Date: January 2017

Subject: BACS payments and direct debits

This request asked the following questions:

- *Who provides the organisations BACS payments and Direct Debit collection software?*

The serious Fraud office (SFO) does not utilise any Direct Debit collection software. Our BACS Payments providers are V1 Ltd.

- *Please provide a list of your suppliers of the above software.*

Advanced Business Solutions is the provider of the SFO financial system with V1 being their 3rd party supplier for this element.

- *How you came to the decision to choose these companies?*

The BACS software is included within the package for our finance system.

- *Are these solution(s) hosted on premise or cloud hosted?*

On premises.

- *Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.*

The expenditure incurred by the SFO on BACS payments was £1,174.72 plus VAT in 2014-15, and £1,205.85 plus VAT in 2015-16.

- *When does your current contract(s) with BACs payment and direct debit collection software expire?*

The software licenses and maintenance for our finance systems are renewed annually.

- *Will this service(s) be tendered and if so where?*

No.

- *What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?*

As mentioned above the licences for our contract is renewed annually. The annual cost is approximately £1,200 plus VAT.

- *With whom does the organisation hold its primary bank account?*

Government Banking Service.

- *Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?*

No.

- *What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).*

BACA, CHAPS/Faster Payments, Direct Debit.

- *Who is the person responsible for BACS processing and Direct Debit collection software?*
 - *Name*
 - *Position*
 - *Telephone Number*
 - *Email*

The job title of the individual responsible for BACS processing is 'Financial Controller'.
